Welcome to Pioneer Hall at Carroll University

324 W. College Ave.
Waukesha, WI 53186

Pioneer Hall is located on College Avenue, at the corner of College and Maple Avenue, two blocks west of the Campus Center. The hall is near two active railways (Wisconsin and Southern Railroad/Union Pacific and Canadian National). Each suite is air-conditioned and consists of four bedrooms and two bathrooms (*linens, pillow, blanket and towels provided upon request at a cost of $50/set*[1]), as well as a kitchenette (with refrigerator, sink and microwave). There are kitchens on each floor with ovens and stoves. You are welcome to utilize the floor kitchens; however, we are **not** able to supply any cookware during your stay. You will also have access to a hose, and supply of shop towels, generously provided by **Ben's Cycle and Fitness**, to be used for cleaning your bikes. **PLEASE use these shop towels and NOT any of the towels you may have rented through Carroll.**

All rooms are also WiFi accessible. You will receive guest log-in instructions when you check-in. Each floor also has a lounge; most of the floors also have a television. Bikes can be stored in suite, but please be respectful in keeping them as clean as possible when you bring them in. You will be responsible for any markings or damage to walls and/or floor upon your departure.

Parking

Parking is available outside in lot 16 (surface lot) to the west and north of Pioneer Hall. Do not park in the retail spaces on the east side of Frontier Hall, along Grand Avenue, or you may be ticketed. See the map below for details.

Arrival and Departure

When you arrive at Carroll University, you may pick up your key cards from the Public Safety House (208 Wright St.). Public Safety is open 24/7. Key cards may be returned to the Public Safety House the day you depart from campus, or you are welcome to leave the card in your suite. The lanyard is yours to keep.

Guest Card

The card you received at check-in (Carroll University Card) will allow you entrance into your Residence Hall and suite. The access key card may also be used to pay for pre-purchased meals, vending, etc. (see more information below regarding those add-on services). If you lose your card during your stay, or have any problems, visit the Campus Center Information Desk, located at 101 N. East Avenue. There is a $20 replacement fee for lost/damaged cards.

Add Breakfast to your stay:

Breakfast may be pre-paid at the time of your reservation at a discounted rate. For $9.30/day, you may add breakfast from Crave at Carroll, located just next door in Frontier Hall (210 N. Grand Avenue). One breakfast per day will be loaded onto your access card, which you will use to pay at the restaurant. The restaurant is open Sunday-Saturday, and we welcome you to dine with us at any time of the day.

Laundry

There are laundry rooms on each floor. If you'd like to do laundry, you will need to provide your own detergent. Wash and dry cycles are FREE.

[1] In accordance with the State of Wisconsin Health Code, linens must be laundered/replaced once per week.

If you would like to eat additional meals on campus:

Our dining locations have vegetarian, vegan, gluten-free and dairy-free meal options. We can also accommodate additional food allergies/preferences – just let us know what you need! Visit our dining website to see facility hours and more information: https://dineoncampus.com/carrollu

You may load money** on your Carroll University guest card at the Campus Center Information Desk to pay for additional meals. You may also visit https://carrollu-sp.transactcampus.com/eaccounts/AnonymousHome.aspx to load funds to your card via the "guest deposit" function.

If you would like to eat off campus:

There are several restaurants located in Downtown Waukesha, approximately one mile north of campus. If you're looking for 24-hour options, George Webb Restaurant is located approximately one mile south of the Residence Halls, on Sunset Dr. Additional restaurants are listed on the Waukesha Pewaukee Convention and Visitor Bureau website: http://www.visitwaukesha.org/visitors/dining/

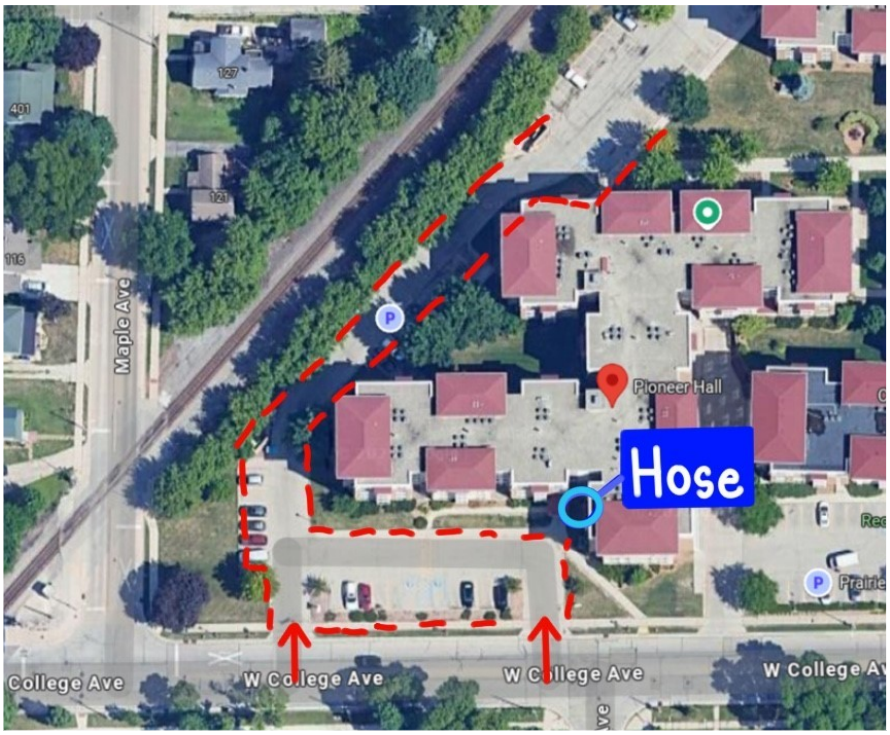
Suite/Bedroom, Additional Linens, etc.

Each suite has four individual bedrooms, and two bathrooms. Linens, pillow, and towels will be provided upon request, at a cost of $50/set. If you need additional linens, toilet paper, etc. during your stay, please contact the Summer Residence Life Assistant on Duty (262-527-1470). **Linens provided by Carroll University must be left in your room. You will be billed for any damaged and/or missing linens. Use the shop towels provided, and NOT your bath towels and wash cloths when working on your bikes.**
For your convenience, a hose is accessible near the South entrance of the building- see the map below for directions.
Again, you may store your bikes in your suite, but please do your best to ensure they are relatively clean when brought to the suite and be sure to clean up areas where they are stored on a daily basis!

Vending Machines

There are vending machines located on first floor, in the lounge. You may use cash, credit, or load money onto your Carroll University card to pay for vending items. If you experience a problem with the vending machines (took money but did not dispense a product, did not give change, etc.), email Davians Service service@davians.com to receive a refund.

****NOTE—Money loaded onto Carroll University cards is NON-REFUNDABLE.** Please keep this in mind when choosing the amount to load on your card if you choose to do so.



*Hose is located at the South Entrance.

*Please park anywhere outlined in red.