

Welcome to Pioneer Hall at Carroll University

324 W. College Ave.
Waukesha, WI 53186



Pioneer Hall is located on College Avenue, one block west of Grand Avenue, and two blocks west of the Campus Center. The hall is in close proximity to two active railways (Wisconsin and Southern Railroad/Union Pacific and Canadian National). Each suite consists of four bedrooms and two bathrooms (linens, pillow, blanket and towels provided upon request at a cost of \$40/set¹), as well as a kitchenette (with refrigerator, sink and microwave). There are kitchens on each floor with ovens and stoves. You are welcome to utilize the floor kitchens; however, we are **not** able to supply any cookware during your stay. You will also have access to a hose, and supply of shop towels to be used for cleaning your bikes.

COVID-19 Information: Carroll University is not planning to require negative COVID-19 tests or proof of vaccination, masking is optional.

If any guests develop COVID-19 symptoms, they must isolate and make arrangements to leave campus. Should a guest test positive for COVID-19, they must notify the University immediately.

All COVID policies are subject to change. The Office of Reservations and Event Services will notify the guests in the event of a policy change.

All rooms are also WiFi accessible. You will receive guest log-in instructions when you check-in. Each floor also has a lounge; most of the floors also have a television. Bikes can be stored in suite, but be respectful in keeping them as clean as possible when you bring them in, as you will be responsible for any markings or damage to walls and/or floor upon your departure.

Parking

Parking is available outside in lot 16 (surface lot) to the west and north of Pioneer Hall. Do not park in the retail spaces on the east side of Frontier Hall, along Grand Avenue, or you may be ticketed.

Arrival and Departure

When you arrive at Carroll University, you may pick up your key cards from the Public Safety House (208 Wright St.). Key cards may be returned to the Public Safety House the day you depart from campus, or you are welcome to keep the guest card and lanyard.

Meal and Door Access Card

¹ In accordance with the State of Wisconsin Health Code, linens must be laundered/replaced once per week.

The card you received at check-in (Carroll University Card) will allow you entrance into your assigned hall and your suite. **This card will also serve as your meal card for breakfast.** Complimentary breakfast is INCLUDED with your nightly room rate. Additional meals may be purchased at any of our campus dining locations.

If you would like to eat additional meals on campus:

Our dining locations have vegetarian, vegan, gluten-free and dairy-free meal options. We can also accommodate additional food allergies/preferences – just let us know what you need! Visit our dining website to see facility hours and more information: <https://dineoncampus.com/carrollu/campus-map>

You may load money** on your Carroll University guest card at the Campus Center Information Desk to pay for additional meals. You may also visit <https://carrollu-sp.transactcampus.com/eaccounts/AnonymousHome.aspx> to load funds to your card via the “guest deposit” function.

If you would like to eat off campus:

There are several restaurants located in Downtown Waukesha, approximately one mile north of Pioneer Hall. If you're looking for 24-hour options, George Webb Restaurant is located approximately one mile south of the Residence Halls, on Sunset Dr. Additional restaurants are listed on the Waukesha Pewaukee Convention and Visitor Bureau website: <http://www.visitwaukesha.org/visitors/dining/>

Suite/Bedroom, Additional Linens, etc.

Each suite has four individual bedrooms, and two bathrooms. Linens, pillow and towels will be provided upon request, at a cost of \$40/set. If you need additional linens, toilet paper, etc. during your stay, please contact the Summer Conference Assistant assigned to your camp (numbers will be posted in the hall, and provided upon check-in). **Linens provided by Carroll University must also be left in your room. You will be billed for any damaged and/or missing linens. Use the shop towels provided, and NOT your bath towels and wash cloths when working on your bikes.**

Laundry

There are laundry rooms on each floor. If you'd like to do laundry, you will need to provide your own detergent. Wash and dry cycles are FREE.

Vending Machines

There are vending machines located on first floor, in the lounge. You may use cash, credit, or load money onto your Carroll University card to pay for vending items. If you experience a problem with the vending machines (took money but did not dispense a product, did not give change, etc.), report the issue to the Campus Center Information Desk to receive a refund (cash refunds are immediate, card refunds take at least one day to process).

****NOTE—Money loaded onto Carroll University cards is NON-REFUNDABLE.** Please keep this in mind when choosing the amount to load on your card, if you choose to do so.