

# Welcome to Pioneer and Prairie Halls at Carroll University

**Pioneer Hall**  
**324 W. College Avenue**  
**Waukesha, WI 53186**

**Prairie Hall**  
**304 W. College Avenue**  
**Waukesha, WI 53186**



Both halls are located on the corner of College Avenue and Grand Avenue, west of the Campus Center. The halls are in close proximity to two active railways (Wisconsin and Southern Railroad/Union Pacific and Canadian National). Each suite consists of three to five bedrooms and two bathrooms (*linens, pillow and towels provided upon request at a cost of \$25/set<sup>1</sup>*), as well as a kitchenette (with refrigerator, sink and microwave). There are kitchens on each floor with ovens and stoves. You are welcome to utilize the floor kitchens; however, we are **not** able to supply any cookware during your stay. You will also have access to a supply of FREE shop towels, courtesy of Wheel and Sprocket, a local bike shop and sponsor of ToAD, to be used for cleaning your bikes! A hose will be installed outside as well.

**All rooms are also WiFi accessible.** You will receive guest log-in instructions when you check-in. Each floor also has a lounge; most of the floors also have a television. Bikes can be stored in suite, but be respectful in keeping them as clean as possible when you bring them in, as you will be responsible for any markings or damage to walls and/or floor upon your departure.

## **Parking**

Parking is available outside in lot 16 (surface lot) next to Pioneer and Frontier Halls. Underground parking is not available.

## **Arrival and Departure**

When you arrive at Carroll University, you may pick up your keys from the Campus Center Information Desk (101 N. East Ave.). Keys must be returned to the Campus Center Information Desk by the end of the business day when you depart.

The hours for the Campus Center Information Desk are (hours are subject to change depending on event needs):

Monday-Saturday: 7am-7pm

Sunday: 12pm-7pm

If you arrive before or after the Campus Center is open, keys will be available for pick up at the Public Safety House, located at 208 Wright Street. If you are departing at a time when the Campus Center is closed, leave your keys in the bedroom of your suite (with the door locked), and a staff member will collect them at a later time. **Lost/unreturned bedroom keys will be billed at a cost of \$140.** The Carroll University Card is yours to keep. **Linens provided by Carroll University must also be left in your room. You will be billed for any damaged and/or missing linens. Use the shop towels provided, and NOT your bath towels and wash cloths when working on your bikes. Thank you!**

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<sup>1</sup> In accordance with the State of Wisconsin Health Code, linens must be laundered/replaced once per week. Guests staying eight or more nights will be given a replacement set at no additional cost (for 2017 only) mid-stay.

## Meal and Door Access Card

The card you received at check-in (Carroll University Card) will allow you entrance into your assigned hall and your suite. **This card will also serve as your meal card for breakfast in Au Bon Pain**, located in first floor Frontier Hall.

### If you would like to eat additional meals on campus:

Au Bon Pain is open daily from 7am to 7pm.

Lunch (an additional charge) is served daily in the Main Dining Room from 12pm to 1pm (exceptions will be posted).

Dinner (an additional charge) is served daily in the Main Dining Room from 5pm to 6pm (exceptions will be posted).

Each location has gluten-free and dairy-free meal options. Visit our dining website to see more information:

<http://www.dineoncampus.com/carrollu/idx.cfm>

You may load money on your Carroll University card at the Campus Center Information Desk to pay for additional meals (or guest meals as well!) in the Main Dining Room and Au Bon Pain. Both locations also take cash, credit and debit.

### If you would like to eat off campus:

There are several restaurants located in Downtown Waukesha, approximately one mile north of Frontier Hall. If you're looking for 24-hour options, George Webb Restaurant is located approximately one mile south of the Residence Halls, on Sunset Dr. Additional restaurants are listed on the Waukesha Pewaukee Convention and Visitor Bureau website:

<http://www.visitwaukesha.org/visitors/dining/>

### Suite/Bedroom, Additional Linens, etc.

Each suite in has three to five individual bedrooms, and two bathrooms. Linens, pillow and towels will be provided upon request, at a cost of \$25/set. If you need additional linens<sup>2</sup>, toilet paper, etc. during your stay, please contact the Summer Conference Assistant assigned to your camp (numbers will be posted in the hall, and provided upon check-in). **Linens provided by Carroll University must also be left in your room. You will be billed for any damaged and/or missing linens.**

### Laundry

There are laundry rooms on each floor in Frontier Hall. If you'd like to do laundry, you will need to provide your own detergent, as well as load money onto your Carroll University card. Laundry is \$1.40 per wash, and \$1.40 per dry, \$2.80 total for one complete load.

### Vending Machines

There are vending machines located on first floor, in the lounge. You may use cash, credit, or load money onto your Carroll University card to pay for vending items. If you experience a problem with the vending machines (took money but did not dispense a product, did not give change, etc.), report the issue to the Campus Center Information Desk to receive a refund (cash refunds are immediate, card refunds take at least one day to process).

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<sup>2</sup> As previously stated, linens will be replaced mid-stay for guests staying eight or more nights; linens requested beyond that will be supplied at a charge of \$25/set. Sets cannot be broken up into individual items.

**\*\*NOTE—Money loaded onto Carroll University cards is NON-REFUNDABLE.** Please keep this in mind when choosing the amount to load on your card, if you choose to do so.